

Denair Charter Academy

Student Chromebook Responsibilities, Contract & Protection Plan

Denair Charter Academy is pleased to offer a 1:1 Chromebook program, which includes a Chromebook (at no cost) and low-cost protection coverage. Chromebooks are issued as an educational tool only, and they need to be kept in good working order at all times. They are to be handled responsibly like any item DUSD issues to a student.

To maintain our fleet of Chromebooks and avoid families incurring costs associated with Chromebook damage, we are offering this protection plan.

Protection Plan (optional) - Available for Purchase Aug 12, 2020 - May 27, 2021 and to New Students when they enroll.

- **\$20 per year**, per student/Chromebook
- Protection plan is in effect from **date of purchase to May 27, 2021** - Policies purchased at any time between those dates will not be prorated and will terminate on **May 27, 2021**.
- There are **no refunds** for students who withdraw to attend a non-DUSD school. If a student returns later in the school year, the plan will remain in effect until the original expiration date.

Protection Plan Terms- IMPORTANT

Deductibles - 1st covered repair - \$0 (no deductible); 2nd covered repair - \$35; 3rd covered repair - \$35

- After 3 repairs/replacements in one contract year, the student is referred to site administration and the coverage is void for the remainder of the year. The parent/guardian is responsible for all damage or loss.

Loss or Damage - Report the loss or damage immediately to your child's teacher via district email (first initial and last name@dusd.k12.ca.us)

- If the loss is due to theft, burglary, robbery or vandalism, a police report must be filed and a copy of the report taken to the site prior to receiving a replacement

Covered Issues

- Accidental damage, cracked screens, drops, liquid spills and submersion
(All incidents will be evaluated for deliberate abuse/neglect)
- Theft, burglary, robbery with **an official police report**
(**FIRST INCIDENT ONLY** - Any subsequent incidents result in full charges for repair or replacement)
- Vandalism, with official police report or school administrator incident report
- Mechanical failures, determined by IT staff, are covered even if not under a manufacturer's warranty

Issues Not Covered

- KEYCAP LOSS - Purposeful removal of keycaps from keyboards will be considered vandalism and will not be covered under the protection plan. DO NOT REMOVE KEYS FROM YOUR KEYBOARD AS IT DAMAGES THE UNDERLYING MECHANISM.
- Intentional acts of neglect/abuse, including cosmetic damage
- Unexplained loss or mysterious disappearance, including law enforcement seizure
- Loss of accessories, software or data, including power supply and protective cover
- Tampering with or any unauthorized attempts to repair device, install software, "jailbreaking" or removing the device from the DUSD managed domain
(Issues of this type will be referred to site administration for violation of the Student Use of Technology Policy)

In the event of an issue the student's original Protection Plan will be transferred to the replacement device. Coverage may be denied if the student willfully defrauds, conceals, and/or misrepresents any material information about the cause of damage or loss of the device. You must report all incidents immediately. **(SEE BACK OF THIS PAGE)**

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Repair and Replacement Costs for Any Issued Device WITHOUT the Protection Plan

Repairs

1. Screen Assembly (LCD/Camera/Bezel)	\$ 140
2. Keyboard	\$ 65
3. Camera	\$ 20
4. Motherboard	\$ 150
5. Palmrest	\$ 50
6. Screw Set	\$ 10
7. Speaker Set	\$ 15
8. Wireless Card	\$ 20
9. Hinge Set	\$ 25
10. Video Cable	\$ 20
11. Touchpad with cable and bracket	\$ 30
12. LCD	\$ 35
13. USB port/Cable	\$ 30
14. Motherboard	\$ 100
15. Power Connector	\$ 35
16. Battery 3 Cell	\$ 40
17. Top Cover/Bottom Cover	\$ 30/30

Additional costs may be added for parts depending on the severity of the repair.

Replacement Costs

1. Replacement cost for all Chromebooks for the 2019/2020 school year are:
 - 1st year (1 - 12 months): \$220
 - 2nd year (13 - 24 months): \$110
 - 3rd year (25 - 36 months): \$ 75
 - 4th year (37 - 48 months): \$ 40
 2. Replacement of power supply (cord): \$ 20 (pay in Office/pick-up in Office)
 3. Replacement of protective cover: \$ 20 (pay in Office/pick-up in Office)
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Student Chromebook Contract

Please complete this form and take it with payment (cash or card only) to the DCA office.

Student Name (Please Print): _____ Student's DOB: _____

Parent/Guardian Name _____

Parent/Guardian Signature _____ Date: _____

Plan Acceptance:

_____ I would like to purchase the Chromebook Protection Plan for \$20.00.

Plan Refusal / Non-participation:

_____ I choose not purchase the Chromebook Protection Plan.

I have been notified of the Protection Plan but choose not to participate. I understand if no plan is purchased within the first two weeks of enrolling at DCA, students ***will be responsible for the full cost of repairs, not to exceed the depreciated rate of the device.*** Failure or inability to pay for the cost of repairs will be handled by each school site in the same way as all other unpaid student debts and fines.

Payment Type (Circle One): Cash \$20 / Card \$21 **Date of Payment:** _____

Initials of Office Staff Member Verifying Receipt of Payment: _____

**ATTACH COPY OF RECEIPT HERE THEN MAKE A COPY FOR
PARENT/GUARDIAN'S RECORDS.**